

Sarah Nielsen

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Professional Summary

Reliable and hard-working barista passionate about serving and creating customer satisfaction. Experience with hot and cold beverage preparation and quick service time. Interested in a part-time position.

Skills

- Customer service
- Dependable
- Team player
- Conflict resolution
- Attention to detail
- Problem-solving abilities

Experience

Barista September 2018 - August 2019

Boardroom Cafe , Grand Forks, BC

- Greeted customers, provided information, and made guests feel welcome.
- Performed store opening and closing procedures.
- Performed routine cleaning requirements in dining and preparation areas.
- Acknowledged customer issues and resolved their problems quickly and efficiently.
- Prepared and served all coffee drinks.
- Served food to customers.
- Maintained accuracy when operating cash register.

Summer Student May 2018 - August 2018

City of Grand Forks, Grand Forks, BC

- Cleaned public restrooms
- Mowed and weedwacked boulevards
- Planted and maintained flowerbeds
- Answered public questions

Cashier October 2014 - August 2016

Buy-Low Foods , Grand Forks, BC

- Accepted customer payments, and made change when necessary.
- Counted the cash in the register at the start and end of each shift.
- Interacted in a pleasant and friendly way with store guests.
- Packed purchases into paper and plastic bags neatly to maximize space.
- Performed duties such as mopping, organizing shelves, and marking prices.
- Verified customers' ages for legal compliance with products such as alcohol and tobacco.

Education

Bachelor of Arts - History - University of Victoria, Victoria, BC

April 2021